

2017 Little Red Organics Terms and Conditions (Farmer - Member Agreement)

We ask all members to carefully read our terms and conditions and check “Agree.” In signing this agreement, you commit to becoming a member of Little Red Organics CSA and assume responsibility for understanding the policies and procedures of membership.

I, [member], understand that Community Supported Agriculture is a deeper relationship between farmer and consumer, and that by joining the Little Red Organics [LRO] CSA I am committing to a season-long adventure of local, healthy eating. I also commit to participate by providing feedback (positive too!) regarding produce, communication, systems, etc. - anything! **By joining the CSA, I understand that all regular communications will be via email.**

Payments

Little Red Organics uses an online system to manage many aspects of the CSA, including payments. LRO members have online access to their personal accounts. Payments accepted include ACH (direct debits), credit card, paper check and cash.

In signing up for CSA I am committing to investing the full cost of the share I have selected into the farm. This includes the membership fee (which covers part of the admin, packaging and delivery costs), my per-week share cost (share size x 16 weeks), as well as any add-ons.

I understand that an installment plan is available, and that payment in full is due no later than 48 hours before my first scheduled delivery.

Webstore

Each week members will be invited by email to customize their share based on product availability. The member may choose not to customize a box, and will then receive a standard “farmers’ choice” box with a variety of produce, as in years past.

For those wishing to customize: The value of the weekly box will correspond to the per-week payment made (\$18 of credits/small share, \$27/medium, \$35/large). It is the member’s responsibility to use his/her available credits each week. **Members must spend all available credits each week or forfeit those credits - credits do not roll over from week to week!**

Beyond the regular CSA share (and any full season options such as flowers) members may add extra items to their weekly delivery such as eggs, fruit, bulk vegetables, etc. as they are available. These items are not considered part of the CSA share box, and therefore will be billed separately on a weekly basis.

Subscription and Delivery Changes

Through the online management system members may change their share size and delivery location. This may be done at any time during the season; however, changes must be made at least 48 hours prior to a delivery, otherwise those changes will take effect the following week.

Vacation Weeks

With the short nature of the CSA season, LRO does not encourage vacation weeks. Members may always send a friend or relative to pick up a box and share the bounty.

That said, each member is allowed to arrange one vacation week per season, as necessary. Members understand that this does not decrease the overall payments made - the value of the missed week's share will be added to the member's account, to be spent in the webstore. (For example: Kate arranges to skip a delivery on a medium share, she then has \$27 to spend another week(s) on extra produce or other items that are available.) Vacation weeks must be arranged no later than 7 days prior to delivery.

Additional missed/skipped pick-ups outside of the one allotted vacation week will be considered forfeits and are not eligible for credit.

General Information

I understand that there are inherent risks in farming, which may affect the availability of products offered by Little Red Organics. These risks include, but are not limited to: poor weather, drought, disease, early frosts, pests, and crop failure. The farm plans for such contingencies and uses growing techniques that try to protect the harvest.

On the whole, members will receive a variety of vegetables based on seasonal availability, subject to the unpredictability of farming, each week. From time to time due to uncontrollable circumstances LRO must substitute items without notice to the member. Although this seldom happens, it is an inherent risk associated with being a member of a CSA, and I agree that I am aware of this risk and will accept substitutions as must be made. If substitutions are made, the unavailable items will be replaced with those used similarly in the kitchen, if at all possible.

Cancellation and Credit/Refund Policy

As with all CSAs, the dollars members pay are allocated early in the year to cover costs throughout the growing season. When I sign up for a share, I agree to pay the full cost of my selected share(s).

Payments for members joining mid-season are prorated.

Vacation week credits must be used in the webstore no later than Nov 1, 2017. No remaining credits will be refunded.

If a member has not received box(es) due to non-delivery or other reasons, he/she will contact the farm within 24 hours of delivery and a box/credit will be issued, as deemed appropriate. Product will be considered received otherwise.

Major product defects or spoilage: Any claims of defects or spoilage must be reported within 24 hours of delivery. If any defect occurs the farm will issue a replacement of the product of the same value, or a credit as deemed appropriate. Due to the perishable nature of produce, we cannot guarantee quality outside of the designated pickup times for each location.

Late pick-ups (outside the scheduled pick-up day/time) are not eligible for credits, due to natural deterioration of fresh produce. Lots of things can happen to boxes after hours, we don't credit for any of them.

No refunds or mid-season cancellations will be offered.

If a member finds him/herself in an extreme or emergency situation, they may contact the farm about options for the remainder of the season, which will be reviewed on a case by case basis.

Privacy Policy

Last updated: (2.19.17)

Little Red Organics CSA [LRO] is hosted on Farmigo.com's CSA Management Suite [Site]. This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site. We use your Personal Information only for providing services and marketing directly related to LRO's business of growing farm to table products. By using the Site, you agree to the collection and use of information in accordance with this policy.

Information Collection And Use While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name ("Personal Information").

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics. In addition, we may use third party services such as Google Analytics that collect, monitor and analyze this ... The Log Data section is for businesses that use analytics or tracking services in websites or apps, like Google Analytics.

Communications

We may use your Personal Information to contact you with timely details about your share and with marketing information.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Changes To This Privacy Policy

This Privacy Policy is effective as of 2.19.17 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the LRO CSA after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy. If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

Contact Us If you have any questions about this Privacy Policy, please contact us.